

1. Scope

- 1.1 These general terms and conditions of purchase of All4Labels Global Packaging Group (hereinafter “General Terms and Conditions of Purchase”) form an integral part of contracts on deliveries and services between the supplier of goods or the service provider, respectively, (hereinafter “Contractor”) and All4Labels Group GmbH or its affiliated companies in South Africa, respectively, (hereinafter “Principal”).
- 1.2 These General Terms and Conditions of Purchase shall also apply to all future Contracts with the Contractor.
- 1.3 These General Terms and Conditions of Purchase will take precedence over the Contractor’s conflicting or differing terms and conditions, other terms and conditions or other general business terms and conditions. Conflicting or differing terms and conditions shall apply only if the Principal has expressly accepted them in writing in each individual case. This provision applies even if goods and/or services are accepted by the Principal, and the Principal is aware of the Contractor’s terms and conditions.
- 1.4 For the avoidance of doubt, the Principal and the Contractor may, by written agreement signed by the both of them, exclude the provisions of these General Terms and Conditions of Purchase, and such written agreement will take precedence over these General Terms and Conditions of Purchase.

2. Offer, Purchase Order and Acceptance

- 2.1 The Contractor will provide a written offer/price quote to the Principal. Offers/price quotes shall not be remunerated and shall not create any obligations on the part of the Principal.
- 2.2 If the Principal intends to accept the offer/price quote, the Principal will provide a written Purchase Order to the Contractor, which Purchase Order will evidence the acceptance of the offer/price quote by the Principal.
- 2.3 If the Purchase Order contains discernible errors, ambiguities, omissions and unsuitability of the specifications selected by the Principal for the intended purpose, then the Purchase Order will not constitute valid acceptance of the offer/price quote by the Principal. Should the Principal wish to accept the offer/price quote, then the Principal will be required to amend or clarify the purchase order, or alternatively, the Contractor will be required to submit a new offer/price quote to the Principal for acceptance by the Principal.

3. Delivery Date, Changes in the Delivery of Goods / Provision of Services

- 3.1 The Contractor must comply with the agreed dates of delivery and/or dates for the provision of services, respectively. In case of the delivery of goods such compliance requires the delivery free of any defects to the Principal within the Principal’s regular business hours accompanied by the required shipping documents to the address specified in the Purchase Order (hereinafter “Place of Destination”). If a delivery including assembly / service has been agreed, the delivery of the goods free of any defects shall not be considered to have been timeously delivered unless the assembly / service has been duly carried out as specified in the Purchase Order or the Contract. If a formal delivery procedure is stipulated by law or specified in the Purchase Order or the Contract, the mechanism for such delivery shall be adhered to by both parties. Advance deliveries of goods / provision of services or partial deliveries / partial provision of services require the Principal’s prior written agreement.
- 3.2 If the Contractor recognizes that it will not be able to fulfill its contractual obligations either in full or in part, or not within the stipulated timeframe, it must notify this to the Principal in

writing forthwith. The notice must state both the reason(s) for the delay and the predicted delay in delivery time. Any acceptance by the Principal of a delayed or partial delivery of goods / provision of services shall by no means constitute a waiver of any rights or claims of the Principal due to late or partial delivery of goods / provision of services.

3.3 Any changes to the goods to be delivered or services to be provided require the prior written consent of the Principal.

3.4 The Contractor shall request the documents required for the execution of the contract from the Principal in due time and check them for completeness and conformity immediately upon receipt. The Contractor shall inform the Principal in writing without delay of any inconsistencies that are apparent to the Contractor.

4. Sustainability

4.1 The Principal conducts its business in accordance with the principle of sustainable development and adheres to internationally recognized fundamental standards for occupational health and safety, environmental protection, labor, and human rights as well as responsible corporate governance (hereinafter “ESG Standards”), including but not limited to the international environmental management standard ISO 14001, the international energy management standard ISO 50001 and any other regional or local regulations (e.g. EU Deforestation Regulation (EUDR) in Europe, Broad-Based Black Economic Empowerment (BBBEE) in South Africa etc.). The Contractor must adhere to the ESG Standards. Furthermore, the Principal calls upon the Contractor to ensure that all its subcontractors of any tier adhere to the ESG Standards likewise. The Principal shall have the right to check adherence to the ESG Standards on the part of the Contractor, either itself or through third parties that it commissions, with prior notice.

4.2 While performing the contract, the Contractor must adhere to the Principal’s occupational health and safety and environmental protection requirements specified in the contract or the Supplier Code of Conduct (<https://all4labels.com/downloads/>). Furthermore the Contractor is obliged to comply with the respective Site Rules of the Principal.

5. Quality

The Contractor shall carry out and maintain effective quality assurance and, if requested, demonstrate this to the Principal. To this end, the Contractor shall use a quality assurance system with elements as per ISO 9000 ff. or a similar system of equivalent standard. The Principal shall have the right to inspect the Contractor’s quality assurance system with prior notice, either itself or through third parties commissioned by the Principal.

6. Use of Subcontractors

Third parties (in particular any subcontractors) may only be employed or replaced by the Contractor to perform the Contract with the Principal’s prior written consent. The Principal will not refuse its consent without cause. If the Contractor intends to use subcontractors to perform the Contract from the outset, the Contractor must inform the Principal of this when submitting its offer.

7. No transfer of Employees, Minimum Wage

- 7.1 The Principal does not have supervisory authority over Contractor's employees. Contractor must ensure that no persons employed by it in the performance of the goods / service are integrated into Principal's operation or would be considered the employees of the Principal. The above requirement applies in particular if persons employed by the Contractor perform the goods / services in the Principal's offices or on its property.
- 7.2 The Contractor bears sole responsibility for the contractual, statutory, official and professional obligations toward the persons employed by it for the performance of the goods / service. The Contractor agrees to indemnify and hold the Principal completely harmless from any claims that may be brought against the Principal resulting from any infringement by the Contractor of the above obligations.
- 7.3 The Contractor must notify the Principal as soon as it becomes apparent that the engagement of the Contractor by the Principal or the performance of the goods / service by the Contractor could be considered or deemed to be as outsourced labor.
- 7.4 When rendering the services or supplying goods under the Contract, the Contractor must ensure compliance with the respective applicable statutory provisions concerning the minimum wage, including the National Minimum Wage Act 9 of 2018 or any other applicable legislation with respect to minimum wage ("Minimum Wage Obligations"). The above requirement also applies if and to the extent that the Contractor engages a subcontractor for these goods / services, and accordingly the subcontractor must ensure compliance with the Minimum Wage Obligations. In the event of a violation of the Minimum Wage Obligations by the Contractor or its subcontractors, the Contractor must immediately so notify the Principal in writing. The Contractor shall indemnify and hold the Principal harmless from any claims in connection with the violation of the Minimum Wage Obligations.
- 7.5 Illegal employment of all kinds is prohibited.

8. Delivery, Shipping, Packaging, Passing of Risk, Transfer of Title

- 8.1 Unless agreed otherwise, the delivery of goods shall be made "DAP to the Place of Destination (Incoterms 2020)". Unless agreed otherwise in writing, the delivery shall be accompanied by two copies of the delivery note, the packing list, cleaning and inspection certificates according to the agreed specifications and all other necessary documents. If known, the following details must be given in all shipping documents and – for packaged goods – on the outer packaging too: purchase order number, gross and net weight, number of packages and type of packaging (disposable / reusable), completion date as well as Place of Destination (un-loading point) and consignee. For projects, the complete job number and assembly building must be given as well.
- 8.2 For third country deliveries (imports), Principal shall become importer of record and Contractor shall support him with all documents and information necessary to complete and lodge a true import declaration to authorities responsible for customs, as re-quired in the customs legislation of the country of import.
- 8.3 The Contractor shall notify the Principal, in writing, about the percentage of US controlled content.
- 8.4 The Contractor shall uphold the Principal's interests during the delivery. Goods must be packed with packaging materials approved for the Place of Destination as so to avoid damage during transport. The Contractor shall be liable in law for any damage incurred due to improper packaging.

- 8.5 For domestic deliveries, upon the Principal's request the Contractor shall collect any accumulated outer packaging, transport and sales packaging from the Place of Destination following delivery and dispose of it or having this done by a third party.
- 8.6 The Contractor shall package, label and ship hazardous products according to the applicable national and international laws and regulations. As far as it is applicable, the Contractor complies with all obligations for suppliers (pursuant to Article 3 (32) Regulation (EC) No. 1907/2006/EC (hereinafter "REACH")) under REACH with respect to the delivery of goods. The Contractor shall in particular provide the Principal with a safety data sheet according to Article 31 REACH in the national language of the recipient country in all cases stipulated in Article 31 (1) to (3) REACH. As far as the Reach Regulations are not applicable, the Contractor shall comply with similar international standards.
- 8.7 Up until the arrival of the goods specified in the Contract with the documents mentioned in clauses 8.1 and 8.2 at the Place of Destination, the Contractor shall bear the risk of loss or damage. If the parties have agreed a delivery inclusive of assembly / service, the risk of loss or damage shall pass to the Principal after the assembly / service has been duly completed in accordance with the Contract and following the handover of the goods.
- 8.8 If a formal delivery is stipulated by law, the passing of risk to the Principal shall take place upon delivery of the goods or services by the Contractor to the Principal as required by law. Transfer of title and ownership shall pass to the Principal on delivery of the good or services to the Principal.

9. Retention of title

- 9.1 Title to goods must be transferred to the Principal without restrictions and without regard to payment of the price.
- 9.2 If the Contractor offers to transfer the title conditional on payment of the price, the Contractor's reservation of title expires not later than delivery of the goods or services. The Principal remains authorized, even before payment of the price to resell the goods in the ordinary course of business, including the advance assignment of the claim resulting from resale; alternatively the simple retention of title extended to the resale applies. However all other forms of retention of title are excluded. The above applies in particular for expanded and forwarded retention of title and retention for title extended to include reprocessing.

10. Origin and Status of Goods

- 10.1 The Contractor declares the non-preferential origin of goods (country of origin) in commercial documents. In addition, the Contractor provides an A.TR movement certificate, if applicable. Upon the Principal's request he will provide a proof / certificate of origin specifying the origin of the goods.
- 10.2 The goods must comply with the regulations for the preferential origin of goods as per the bilateral or multilateral agreements or the unilateral regulations for the origin of goods pursuant to the Generalized Systems of Preferences (GSP), insofar as the delivery is within the scope of preferential trade.

11. Condition of the Delivery / Service, Complaints, Rights in the Event of Defects

- 11.1 The Contractor is responsible for delivering goods and services free of defects, in particular (but not limited to) compliance with the agreed specification of goods and services, functionality, use and quality characteristics and, additionally, for ensuring that guaranteed

- properties and features are present. In addition, the Contractor guarantees that goods and services meet the current technical standards and – if applicable – the generally recognized standards in plant safety, occupational medicine and hygiene; are delivered by qualified personnel and are in line with all pertinent legal regulations at the Place of Destination. If machines, equipment or plants constitute delivery items, they shall meet the special safety requirements applicable to machinery, equipment and plants at the time of Contract fulfillment, and shall be CE marked. Any deviation therefrom has to be pre-approved by the Principal, in writing.
- 11.2 The Contractor shall ensure that all materials contained in the goods have effectively been pre-registered, registered (or exempt from the obligation to register) and – if relevant – authorized in accordance with the applicable requirements of REACH for the uses disclosed by the Principal. If the goods classified as an article according to Article 7 REACH the preceding sentence shall also apply to substances released from such goods. As far as the Reach Regulations are not applicable the Contractor shall comply with similar international standards.
- 11.3 The Contractor shall forthwith notify the Principal if a component of the product contains a substance in a concentration exceeding 0.1 mass percent (W/W) if this substance fulfills the criteria of article 57 and 59 REACH (so-called substances of very high concern). This also applies to packaging products. As far as the Reach Regulations are not applicable the Contractor shall comply with similar international standards.
- 11.4 Where the commercial inspection and notification obligation legally applies, the Principal shall notify any obvious defects to the Contractor within fourteen (14) days following delivery of the goods. Any defects that only become apparent at a later point in time must be notified by the Principal within fourteen (14) days following their discovery.
- 11.5 If an acceptance by the Principal is legally stipulated or contractually agreed, the Principal can refuse to declare the acceptance and withhold any installment payment associated with the acceptance if the goods or services are not provided in full or are defective. This also applies in the case of an agreed delivery date or a deadline for delivery set for the Principal by the Contractor.
- 11.6 In the event of any defects, the Principal has the right to demand the remedy of such defects according to applicable law. The mode of the remedial action shall be at the Principal's discretion. The place of the remedial action shall, at Principal's option, be either the Place of Destination or the place of delivery, if delivery is legally required or contractually agreed, or another delivery location for the goods if this was known to the Contractor when the Contract was concluded. The Contractor shall bear the cost of the remedial action and must execute the remedial action in all respects in accordance with the Principal's instructions and requirements. If (i) the remedial action does not take place within an appropriate period of time, or (ii) the remedial action has failed or (iii) time is of the essence in the Contract and the Contractor is in breach of its obligations, the Principal shall be entitled to claim damages from the Contractor with or without a claim for specific performance.
- 11.7 If the remedial action does not take place within an appropriate period of time, or if it has failed, or time is of the essence In the Contract and the Contractor is in breach of its obligations, the Principal has the right, in addition to the rights named in Clause 11.6, to remedy the defects itself or allow this work to be undertaken by third parties at the cost and liability of the Contractor. The Principal is, in this case, entitled to demand compensation for such loss or damages from the Contractor for the required measures. . Any additional rights of the Principal concerning the Contractor's liability in law for defects or under any guarantees shall remain unaffected.

Claims under warranty regarding delivery of goods and services shall become time-barred thirty-six (36) months after the passing of risk to the Principal unless a longer expiration period is prescribed by law. Claims under warranty regarding construction work shall become time barred five (5) years after delivery unless a longer expiration period is prescribed by law.

12. Infringing Property Rights

It is the Contractor's responsibility to ensure that the delivery of the goods and / or provision of the services by the Contractor, and the use thereof by the Principal pursuant to the Contract, will not infringe any patent laws, copyright or other proprietary rights of third parties. Notwithstanding any legal claims, the Contractor shall indemnify the Principal and hold the Principal harmless from any third party claims for which the Principal may be held liable as a result of the infringement of any of the aforementioned property rights if these are based on the violation of obligations by the Contractor. In this case, the Contractor shall bear the cost of any licensing fees, expenses and fees incurred by the Principal in preventing and / or rectifying any infringements of property rights.

13. Contract Penalty

In the event the Contractor is in default of delivery, the Principal can demand contractual damages of 1% of the net price of the delayed goods / services per completed calendar week, but not more than 5% of the net price of the delayed goods / services in total, as a genuine pre-estimation of the damages suffered by the Principal. The Principal shall be entitled to demand such damages in addition to specific performance and/or any additional damages caused by the Contractor. The Contractor and the Principal agree that such damages constitute liquidated damages which the Principal shall be entitled to set off against any monies owing by the Principal to the Contractor In terms of this Contract.

14. Liability, Insurance

- 14.1 The Contractor shall maintain at its own expense (i) sufficient liability insurance for damage for which it or its subcontractors or its agents for which it is vicariously liable, is or are responsible (ii) sufficient product liability insurance and (iii) sufficient transportation insurance. Evidence of the amount of insurance coverage for each occurrence of damage shall be provided to the Principal upon request. The Contractor's contractual and legal liability remains unaffected by the extent and amount of its insurance coverage.
- 14.2 If a claim for compensation for damage is asserted against the Principal by third parties due to a product defect of the goods / service delivered by the Contractor, the Contractor shall indemnify the Principal and hold the Principal harmless at the first request from all claims of third parties, including the necessary costs for preparing a defence against such claims, if the Contractor has given cause for the claim within its scope of control and organisation.
- 14.3 If the Principal has to carry out a product recall on account of a damage event as defined in this clause 14 or if the Principal incurs other expenses associated with a claim of a third party, the Contractor shall be obliged to reimburse the Principal for all the requisite expenses within the scope of its indemnification obligation which result from or are connected with a claim of a third party, including any product recall carried out by the Principal. As far as this is possible and reasonable in terms of time, the Principal shall inform the Contractor about the content and scope of the product recall and give the

Contractor the opportunity to remedy the situation. Any further legal claims shall not be affected by this.

15. Invoicing, Payment

- 15.1 The agreed prices are net of any applicable value-added tax. Invoices are to be issued for deliveries made and services provided. These invoices shall comply with the relevant statutory invoicing requirements according to the national value-added tax legislation to which the deliveries / services being invoiced are subject. If self-billing (evaluated receipt settlement) is agreed, the Contractor must transfer to the Principal all data required as per the applicable value-added tax legislation specified in advance.
- 15.2 The Contractor must provide a separate, auditable invoice for each purchase order, which must include all of the legally re-quired information under the respective law. The invoice must include the Principal's full order number and, if applicable, the Contractor's delivery note number. Certificates of work completed and any other records are to be submitted with the invoice. Invoices must correspond to the information in the purchase order in respect of the goods described, price, quantity, the order of the items and item numbers. Invoices are to be sent to the billing address or via email specified by the Principal in the purchase order.
- 15.3 The Principal shall only make installment payments when these are contractually agreed and the prerequisites for the payment becoming due have been met and unless the Contractor provides the Principal with the corresponding collateral. The collateral is to be provided by means of a guarantee or an absolute guarantee issued by a financial institution / insurance company, whose registered office in the country where the Place of Destination is located.
- 15.4 Unless agreed otherwise, the payment period detailed below shall commence as soon as an invoice that meets the applicable value-added tax requirements has been received at the billing address. In the case of self-billing, the payment period commences the day the credit memo is issued.
- 15.5 Unless agreed otherwise in writing, the Principal shall pay the invoices as follows:
- 90 Calendar Days net
 - 30 Calendar Days with a 3% discount on the net amount of the invoice
- Payment will be made subject to determination of contractual compliance and completeness for the delivery / service provided.
- 15.6 In the event of a default in payment, a written reminder from the Contractor, in writing, shall be required before the default is declared. Default interest on payments owed by the Principal shall amount to the prime rate calculated from the date of default of payment until the date of payment (both dates included).
- 15.7 Payments by the Principal shall not represent an acceptance of the conditions and prices stated in the invoice and shall not constitute a waiver of the Principal's rights with regard to deliveries made / services provided that differed from those as agreed upon, the Principal's rights to inspection, and the right to find fault with an invoice due to other reasons.

16. Assignment of Contract, Transfer, Change of Company Name, Offsetting, Retention

- 16.1 The Contractor may assign the rights and obligations under the Contract to third parties only with the prior written consent of the Principal.
- 16.2 The Contractor is required to notify the Principal forthwith in writing of any assignment of the Contract by virtue of law and of any change of its trade name.
- 16.3 The Principal may assign the rights and obligations under the Contract with the Contractor to any affiliated company at any time without the Contractor's prior agreement, provided that the execution of the Contract is not endangered thereby.
- 16.4 The Contractor shall only be entitled to offset against reciprocal claims arising from this contractual relationship, and against undisputed claims or claims substantiated by court judgement. The Contractor is only entitled to a right of retention if the claim, due to which the right of retention shall be deemed valid, has its origins in the same contractual relationship.

17. Termination

- 17.1 If the Contractor breaches any provisions of this Contract and fails to remedy such breach within 7 (seven) days after receipt of written notice from the Principal requiring the breach to be remedied, then the Principal will be entitled (without prejudice to any other rights or remedies that it may enjoy in law) to cancel this Contract or to claim specific performance of the Contractor's obligations, in either event without prejudice to the Principal's rights to claim damages.
- 17.2 The Principal shall have the right to immediately terminate the Contract on written notice to the Contractor if time is of the essence in the Contract and the Contractor is in breach of its obligations.
- 17.3 In cases of termination of the Contract in terms of clauses 17.1, the services verifiably performed by the Contractor in line with the Contract up to the time of the cancellation shall be remunerated upon submission of the relevant receipts. Payments already made by the Principal shall be offset against the payment or re-funded in cases of overpayment. The Principal's further rights and claims in law, in particular with regard to damage compensation, shall remain unaffected.
- 17.4 If the Contractor has acquired from the Principal any documents, records, plans or drawings within the scope of the contractual collaboration or for the purposes of fulfilling the Contract, the Contractor must forthwith hand them over to the Principal in the event of termination of the Contract by a party to the Contract.

18. Contractor's Removal Duty in the Event of Termination of Contract

In the event of termination of the Contract, the Contractor must, at its own expense and regardless of the grounds for termination, forthwith dismantle and remove any plant, tools and equipment used and / or stored on the Principal's premises. Any waste or debris produced by the Contractor's work must be promptly removed and disposed of appropriately by the Contractor at its own expense. If the Contractor does not fulfill its duties in this regard, the Principal may undertake the work itself or have it undertaken by a third party and charge the expenses incurred to the Contractor. These requirements apply likewise in the event of a termination of the Contract in terms of clause 17.1.

19. Documents, Confidentiality, Rights of Use

- 19.1 The Contractor must provide to the Principal the agreed quantity of any plans, calculations or other documents in order not to exceed the contractual deadline for execution.
- 19.2 The review and / or release of any Contractor's documents by the Principal shall not relieve the Contractor of any of its responsibilities for these documents under the Contract.
- 19.3 Any models, samples, drawings, data, materials and other documents provided to the Contractor by the Principal (hereinafter "Principal Documentation") shall remain the property of the Principal and must be returned to the Principal forthwith upon its request at any point in time. The Contractor shall have no rights to retain any Principal Documentation. The Contractor must observe the proprietary rights of the Principal in and to all Principal Documentation.
- 19.4 The Contractor is obliged to keep confidential all technical, scientific, commercial and other information obtained either directly or indirectly within the scope of the contract, in particular the information given in Principal Documentation (hereinafter "Confidential Information"). The Contractor may not exploit Confidential Information for commercial purposes, make it the object of industrial property rights, pass it on or make it accessible to third parties in any way. The Contractor is entitled to share Confidential information with subcontractors approved by the Principal if the subcontractor requires this information in order to fulfill the Contract, and provided that the subcontractor agrees to be bound by the confidentiality obligations imposed on the Contractor in terms of this clause 19. Confidential Information may not be used for any purpose other than fulfilling the Contract. The aforementioned confidentiality obligation shall continue to apply for a period of ten (10) years after the Contract has ended.
- 19.5 This confidentiality requirement shall not include any information that the Contractor lawfully possessed prior to the Principal's disclosure of such information, or is lawfully known to the public, or has been lawfully obtained from a third party. Also excluded from this confidentiality requirement shall be information that is disclosed to persons subject to a legal obligation to confidentiality, whereas the Contractor shall not release such a person from its obligation to confidentiality. The burden of proof for such an exception lies with the Contractor.
- 19.6 The Contractor shall ensure that its employees and other vicarious agents deployed to fulfill the Contract are bound by the above confidentiality provisions by means of appropriate contractual agreements. Upon request, the Contractor shall confirm compliance with these obligations to the Principal in writing.
- 19.7 The Contractor shall specifically undertake all required, appropriate precautions and measures to effectively protect the Confidential Information obtained at all times against loss or against unauthorized access. This includes in particular the creation and maintenance of appropriate, required access and entry precautions for facilities, repositories, IT systems, data storage devices and other information storage devices, especially those which contain Confidential Information. This also includes informing and instructing those people who are granted access to Confidential Information pursuant to this clause. The Contractor is required to promptly notify the Principal in writing in the event that Confidential Information is lost and / or accessed by unauthorized parties.
- 19.8 "Work Results" are all results of the Contractor's work that arise in connection with the Contract as well as the results of the work of third parties that have been brought in by the Contractor to perform the Contract with regard to the production of work results as well as all of the Contractor's copyright-protected items and services that may arise in the course of Contract performance, including, without limitation, all plans, drawings, graphics, calculations and other documents.

- 19.9 The Contractor shall grant the Principal the right, freely transferable and/or sublicensable to third parties, without any restrictions as to area, content or time, to use the Work Results in all known media formats including electronic media, Internet and online media saved to all imaging, audio and data storage devices, for the contractually agreed purposes or purposes implied as per the Contract. The purposes implied as per the Contract include, in particular, the right to edit and process, to store in all media and to reproduce. The Contractor shall obtain any necessary granting of rights by third parties for this purpose. The Principal accepts the granting of the right.
- 19.10 Moreover, the Contractor shall grant the Principal an exclusive right to use the Work Results that the Contractor created specifically for the Principal or had third parties create for the Principal and shall obtain any necessary rights from third parties. The Principal accepts the granting of the right. Pre-existing rights of the Contractor or of third parties shall remain unaffected hereby.
- 19.11 Inalienable moral rights under copyright law are not affected by the provisions above.
- 19.12 The granting of the rights set out in Clauses 19.9 and 19.10 is covered by the agreed remuneration.

20. Data-Protection

- 20.1 In case the Contractor, in the course of the performance of the respective Contract, receives from the Principal or otherwise obtains personal information, as defined in the Protection of Personal Information Act 4 of 2013 ("POPIA"), from the Principal (hereinafter referred to as "Personal Information") the following provisions shall apply.
- 20.2 If processing of Personal Information, as defined in POPIA, disclosed by the Principal is not usually carried out by the Contractor on behalf of the Principal, the Contractor shall only be entitled to process Personal Information to the extent required for the performance of the respective Contract. The Contractor shall not, except as permitted by applicable laws and with the knowledge and authorization of the Principal, process Personal Information, and in particular disclose Personal Information to third parties and/or analyze such data for its own purposes and/or form a profile.
- 20.3 If and to the extent permitted by applicable laws and the Contract, the Contractor is entitled to transmit Personal Information to its affiliated companies for the purpose of performing the respective Contract, the Contractor shall ensure that Personal Information is only accessible by its employees, if and to the extent such employees require access for the performance of the respective Contract (need-to-know-principle).
- 20.4 The Contractor will not engage or use any third party for the processing of Personal Information obtained by the Contractor from the Principal or permit any third party to process Personal Information obtained by the Contractor from the Principal, without the prior written consent of the Principal.
- 20.5 In the event that the Contractor subcontracts any of its obligations under this Contract, or otherwise appoints a third party to process Personal Information obtained by the Contractor from the Principal, the Contractor shall ensure that, prior to the processing taking place by such third party, a written agreement is in place between the Contractor and such third party that imposes on the third party the same terms as those imposed on the Contractor in this Contract. The Contractor shall ensure that the third party will perform all obligations set out in this clause 20 and the Contractor will remain liable to Principal for all acts and omissions of such third party.
- 20.6 The Contractor shall structure its internal organization in a way that ensures compliance with the requirements of data protection laws, and have due regard to generally accepted

information security practices and procedures which may apply to the Contractor generally or be required in terms of specific industry or professional rules and regulations. In particular, the Contractor shall establish and maintain security measures to secure the integrity and confidentiality of Personal Information in its possession or under its control by taking appropriate technical and organizational measures to ensure a level of security appropriate to the risk of misuse and loss of Personal Information.

- 20.7 The Contractor will not acquire ownership of or other proprietary rights to the Personal Information and is obliged, according to applicable laws, to rectify, erase and/or restrict the processing of the Personal Information. Unless required by law, any right of retention of Contractor with regards to Personal Data shall be excluded.
- 20.8 The Contractor shall not cause or permit any Personal Information obtained by the Contractor from the Principal to be transferred outside the Republic of South Africa, without the prior written consent of the Principal.
- 20.9 In addition to its statutory obligations, the Contractor shall inform the Principal in case of a Personal Information breach, in particular in case of loss, without undue delay, however not later than 24 hours after having become aware of it. Upon termination or expiration of the respective Contract, the Contractor shall, at the election of the Principal, immediately return to the Principal all copies of the Personal Information in its possession, whether in hard copy print, electronic, or in any other form of media, or erase the Personal Data including any and all copies thereof and certify, in writing, to the Principal that such Personal Information has been returned or erased securely.
- 20.10 The Contractor hereby indemnifies and holds the Principal harmless against any loss, damage, cost or expense, as a result of, arising from, or in connection with the Contractor's failure to comply with the provisions contained in this Contract.

21. Compliance

- 21.1 The Principal has high standards of compliance as set out in its Code of Conduct (<https://all4labels.com/downloads/>).
- 21.2 The Contractor confirms and agrees that it shall:
 - (i) implement measures to comply with the applicable laws or regulations in particular relating to bribery and corruption and the Buyers Code of Conduct
 - (ii) disclose to the Buyer immediately any event which may be deemed to be a breach and immediately remedy the same.
 - (iii) ensure that its business conduct meets the requirements of the Supplier Code of Conduct (<https://all4labels.com/downloads/>).

22. Publicity, Severability Clause, Applicable Law, Place of Jurisdiction, In Writing

- 21.3 The Contractor may only refer to or publicly disclose otherwise its business relationship with the Principal with the prior written consent of the Principal, or where this is unavoidable in order to fulfill the Contract.
- 21.4 The invalidity or unenforceability of any provision or part of a provision of the Contract shall not affect the validity of the entire Contract.
- 21.5 The Contract shall be construed and be subject to the substantive laws of the Republic of South Africa.
- 21.6 At the Principal's option, the place of jurisdiction shall be either the court competent for the Principal's registered office or the court competent according to the applicable law.

- 21.7 No addition to, variation of, or agreed cancellation of this Contract will be of any force or effect unless in writing and signed by or on behalf of the parties.